

Congress of the United States

Washington, D.C. 20515

February 8, 2018

Chris Shelton, President
Communications Workers of America
501 3rd Street, N.W.
Washington, D.C. 20001

Dear President Shelton:

As members of Congress, we are committed to ensuring the rights of our constituents to bargain collectively for good wages and benefits. We have been informed that the Communications Workers of America is currently engaged in negotiations on behalf of your passenger service members at American Airline's wholly-owned subsidiaries, Envoy and Piedmont. We want to encourage you in those efforts.

It is our understanding that in the case of Envoy this is a first contract in its second year of negotiations, and at Piedmont it is a successor agreement. Together, the affected workers comprise more than 9,000 of American Airlines' frontline staff. We were pleased to hear about recent progress in the Piedmont negotiations and hope for similar progress in the Envoy negotiations.

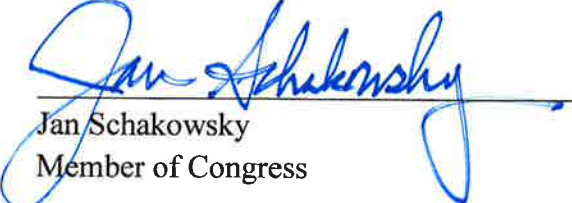
Passenger service agents are on the frontlines for American Airlines -- serving the public in airports big and small, staying late when there are weather-related or other disruptions to make sure passengers reach their destination and performing important pre-flight security and safety checks to their travel safety. In some cases, they check in passengers, load their bags and help aircraft depart. They truly help keep the airline running in many challenging situations.


We were surprised to learn that many of those agents earn less than \$11 an hour and, as a result, must deal with constant churn at work and struggle at home to make ends meet. This is despite the fact that passenger service employees play a major role in achieving continued company profitability.

Throughout 2017, and especially during the recent tax debate, members of both parties stressed the importance of raising wages for workers in the United States. American Airlines recently announced that employees, including these Envoy and Piedmont workers, would receive a one-time \$1,000 bonus due to the recent passage of tax legislation. A critical next step is to ensure that those workers' base salaries are sufficient to support themselves and their families. We believe that a successful American Airlines must support living wages for its frontline employees, and we support your ongoing efforts to achieve that result.


Again, we hope you will be able to ensure that all passenger services employees can earn a living wage as part of your collective bargaining negotiations. There is no stronger investment that can be made for American Airlines, the well-being of the traveling public and the future of our communities. We thank you for giving our request your full, fair and prompt consideration.

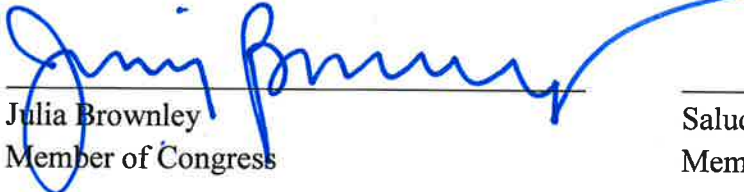
Sincerely,

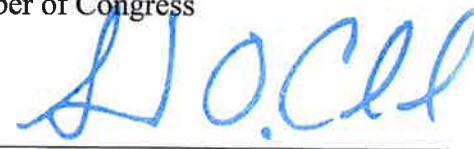

Jan Schakowsky
Member of Congress


Pete Aguilar
Member of Congress

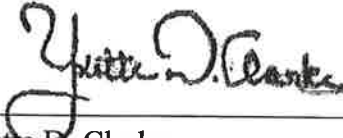

Nanette Diaz Barragan
Member of Congress

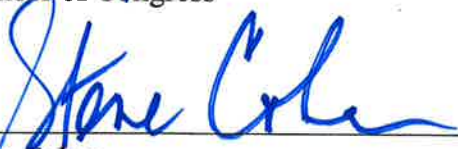

Robert A. Brady
Member of Congress


Julia Brownley
Member of Congress


Salud O. Carbajal
Member of Congress



Kathy Castor
Member of Congress


Yvette D. Clarke
Member of Congress


Steve Cohen
Member of Congress


Joe Courtney
Member of Congress


Peter A. DeFazio
Member of Congress


Rosa DeLauro
Member of Congress



Mark DeSaulnier
Member of Congress



Michael F. Doyle
Member of Congress



Keith Ellison
Member of Congress



Eliot L. Engel
Member of Congress



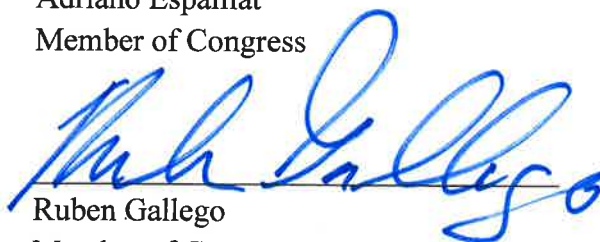
Anna G. Eshoo
Member of Congress



Adriano Espaillat
Member of Congress



Bill Foster
Member of Congress



Ruben Gallego
Member of Congress



John Garamendi
Member of Congress



Al Green
Member of Congress



Gene Green
Member of Congress



Luis V. Gutiérrez
Member of Congress



Brian Higgins
Member of Congress



Sheila Jackson Lee
Member of Congress



Hakeem S. Jeffries
Member of Congress



Marcy Kaptur
Member of Congress



William R. Keating
Member of Congress



Ro Khanna
Member of Congress



Daniel T. Kildee
Member of Congress



Raja Krishnamoorthi
Member of Congress



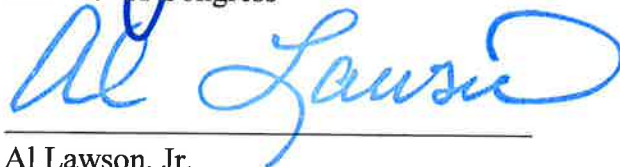
Ann McLane Kuster
Member of Congress



John B. Larson
Member of Congress



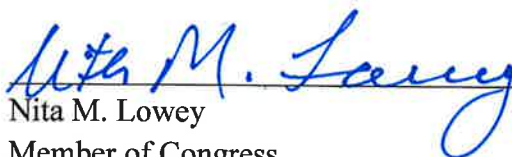
Brenda L. Lawrence
Member of Congress



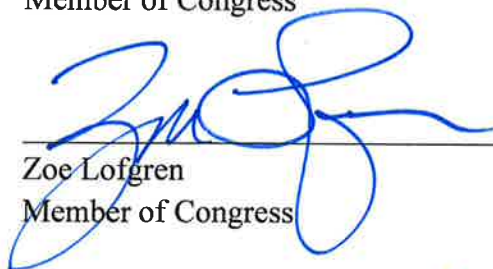
Al Lawson, Jr.
Member of Congress



Barbara Lee
Member of Congress



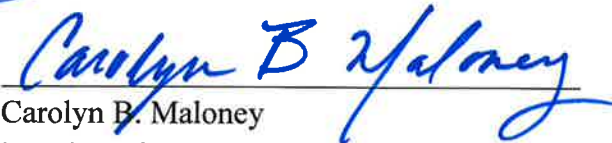
Nita M. Lowey
Member of Congress



Zoe Lofgren
Member of Congress



Alan Lowenthal
Member of Congress



Carolyn B. Maloney
Member of Congress



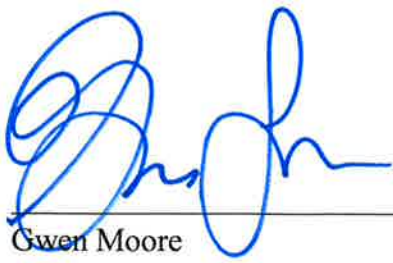
Doris Matsui
Member of Congress



A. Donald McEachin
Member of Congress



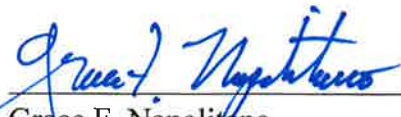
Grace Meng
Member of Congress



Gwen Moore
Member of Congress



Jerrold Nadler
Member of Congress



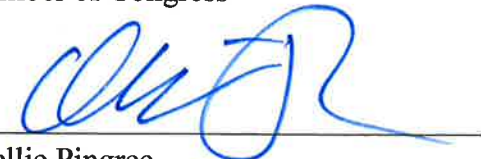
Grace F. Napolitano
Member of Congress



Richard M. Nolan
Member of Congress



Donald Norcross
Member of Congress



Chellie Pingree
Member of Congress



Mark Pocan
Member of Congress



David E. Price
Member of Congress



Bobby L. Rush
Member of Congress



Lucille Roybal-Allard
Member of Congress



Linda T. Sánchez
Member of Congress



Bradley S. Schneider
Member of Congress



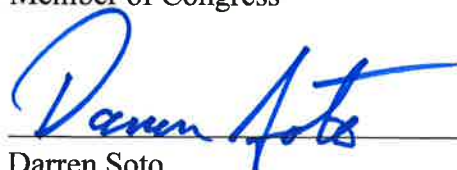
José E. Serrano
Member of Congress



Brad Sherman
Member of Congress



Louise M. Slaughter
Member of Congress



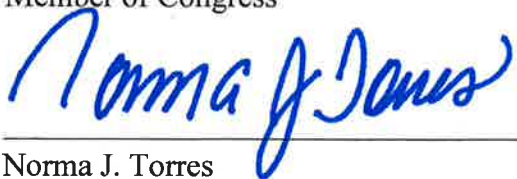
Darren Soto
Member of Congress



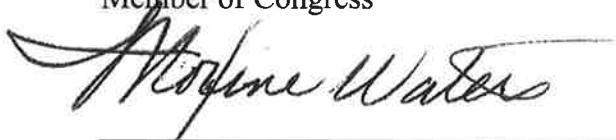
Jackie Speier
Member of Congress



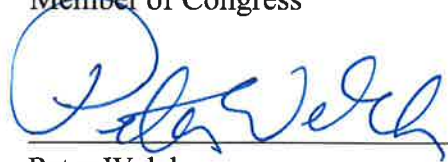
Mark Takano
Member of Congress



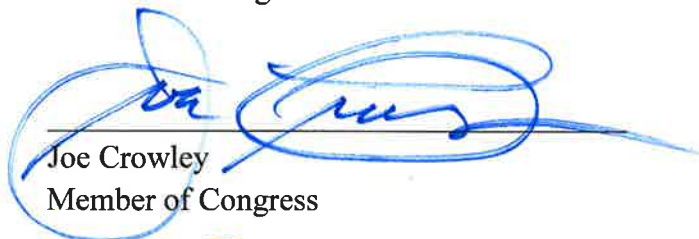
Norma J. Torres
Member of Congress



Maxine Waters
Member of Congress



Peter Welch
Member of Congress



Joe Crowley
Member of Congress



Donald M. Payne, Jr.
Member of Congress



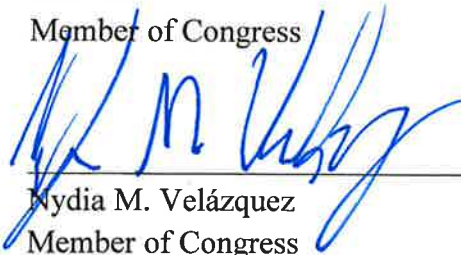
Ted W. Lieu
Member of Congress



Thomas R. Suozzi
Member of Congress



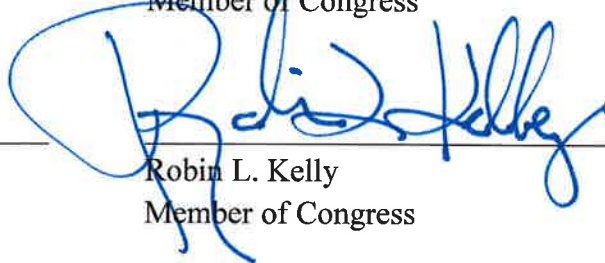
Paul Tonko
Member of Congress



Nydia M. Velázquez
Member of Congress



Bonnie Watson Coleman
Member of Congress



Robin L. Kelly
Member of Congress



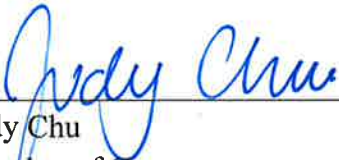
Lloyd Doggett
Member of Congress



Sean Patrick Maloney
Member of Congress



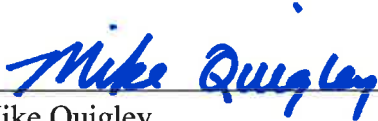
Raul Ruiz, M.D.
Member of Congress



Judy Chu
Member of Congress



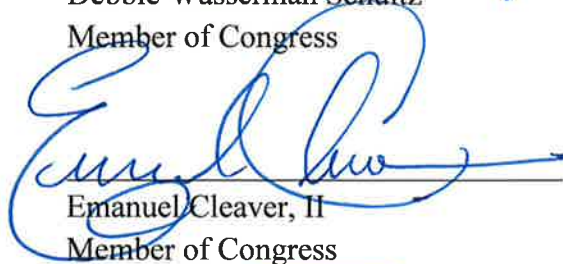
Marcia L. Fudge
Member of Congress



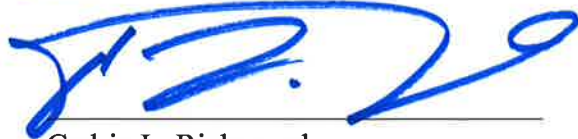
Mike Quigley
Member of Congress



Debbie Wasserman Schultz
Member of Congress



Emanuel Cleaver, II
Member of Congress



Cedric L. Richmond
Member of Congress